

## What do you like best about your practice ?

Friendly hygienist

**Date:** 09/11/2013 **Patient:** Anonymous **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 40min

Friendly, location.

**Date:** 05/11/2013 **Patient:** [REDACTED] **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 40min

Pleasant atmosphere, excellent dentist and hygienist and close to home

**Date:** 29/10/2013 **Patient:** [REDACTED] **Dentist:** Dr Kamal Kamali **Treatment:** Examination

Friendly and professional

**Date:** 29/10/2013 **Patient:** Anonymous **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 40min

It's very clean and friendly.

**Date:** 28/10/2013 **Patient:** Anonymous **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 25min

Excellent care matched with a personal, friendly approach. Exactly what one wants when visiting the dentist.

**Date:** 28/10/2013 **Patient:** [REDACTED] **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 25min

Conveniently located. Able to get appointment when required. Friendly atmosphere.

**Date:** 26/10/2013 **Patient:** [REDACTED] **Dentist:** Dr Kamal Kamali **Treatment:** Examination

Kamal and Faria are lovely. They are very professional and Also extremely Friendly, informAtive and reassuring. The support and admin staff are also very good.

**Date:** 18/10/2013 **Patient:** [REDACTED] [REDACTED] **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 40min

The dental work has been of a high standard

**Date:** 18/10/2013 **Patient:** Anonymous **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 25min

Friendly and knowledgable staff.

**Date:** 17/10/2013 **Patient:** [REDACTED] **Dentist:** Dr Majid Shahab **Treatment:** Emergency Appointment

Professionalism, friendliness.

**Date:** 09/10/2013 **Patient:** [REDACTED] **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 25min

proximity to home/ work overall care and practitioners

**Date:** 08/10/2013 **Patient:** Anonymous **Dentist:** Ms First Surname **Treatment:** Hygienist S&P 40min

Friendly, efficient and good service!

**Date:** 08/10/2013 **Patient:** [REDACTED] **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 25min

Very professional, efficient and friendly.

**Date:** 06/10/2013 **Patient:** Anonymous **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 25min

Authenticity of team - being treated with empathy and like an intelligent adult.

**Date:** 05/10/2013 **Patient:** [REDACTED] **Dentist:** Dr Majid Shahab **Treatment:** Miscellaneous - See Treatment Info

Friendly and professional practitioners.

**Date:** 04/10/2013 **Patient:** Anonymous **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 25min

#### What can the practice improve (ideas, suggestions, comments) ?

It would be good if clients can book/change appointments online directly. The cost is quite a lot, higher than my dental plan cover for London city center prices.

**Date:** 28/10/2013 **Patient:** Anonymous **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 25min

The best dental team I have ever known.

**Date:** 28/10/2013 **Patient:** [REDACTED] **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 25min

Nothing to suggest

**Date:** 26/10/2013 **Patient:** [REDACTED] **Dentist:** Dr Kamal Kamali **Treatment:** Examination

Silent tv news with subtitles on?

**Date:** 18/10/2013 **Patient:** [REDACTED] **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 40min

Not especially - I think you do a great job

**Date:** 05/10/2013 **Patient:** [REDACTED] **Dentist:** Dr Majid Shahab **Treatment:** Miscellaneous - See Treatment Info