

What do you like best about your practice ?

The staff

Date: 31/01/2014 **Patient:** *** **Dentist:** Dr Majid Shahab **Treatment:** Emergency Appointment

I think Elgin Dental Care is an amazing practice. They are extremely professional, yet personal and nothing is too much trouble for them. They even completed and sent off my dental insurance claims on the spot. Well done!

Date: 29/01/2014 **Patient:** *** **Dentist:** Dr Kamal Kamali **Treatment:** Examination - Extensive

Professional and close to home

Date: 28/01/2014 **Patient:** *** **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 40min

Welcoming attitude of everyone in the team Very professional and caring dentist

Date: 24/01/2014 **Patient:** *** **Dentist:** Dr Kamal Kamali **Treatment:** Examination

The staff. I've been to many dentists and now that I've found Elgin Dental Care, I won't be going elsewhere. Everyone is so friendly and really welcoming. They have all the knowledge to help me with all my questions

Date: 23/01/2014 **Patient:** *** **Dentist:** Dr Majid Shahab **Treatment:** Filling

I would go somewhere cheaper, but the team and especially Dr Kamali are excellent - very trustworthy.

Date: 23/01/2014 **Patient:** Anonymous **Dentist:** Dr Kamal Kamali **Treatment:** C1 - Crown Preparation

Being Friendly.

Date: 23/01/2014 **Patient:** Anonymous **Dentist:** Dr Bhavin Pitamber **Treatment:** Perio Non Surgical Treatment

Competent and friendly

Date: 21/01/2014 **Patient:** *** **Dentist:** Dr Kamal Kamali **Treatment:** Examination - New Patient
customer service. friendliness. excellent advice.

Date: 20/01/2014 **Patient:** *** **Dentist:** Dr Majid Shahab **Treatment:** Emergency Appointment

Excellent use of technology to describe and show the patient the health of their teeth. Great level of knowledge. Highly recommended.

Date: 16/01/2014 **Patient:** *** **Dentist:** Dr Majid Shahab **Treatment:** Examination - New Patient

Friendly staff and excellent explanations of treatment to be carried out.

Date: 16/01/2014 **Patient:** *** **Dentist:** Dr Kamal Kamali **Treatment:** Miscellaneous - See Treatment Info

Location is perfect for me.

Date: 15/01/2014 **Patient:** Anonymous **Dentist:** Dr Majid Shahab **Treatment:** Examination

Friendly, trustworthy dentists. Good advice.

Date: 13/01/2014 **Patient:** Anonymous **Dentist:** Dr Bhavin Pitamber **Treatment:** Perio

Consultation

A professional individual care and attention.

Date: 13/01/2014 **Patient:** *****Dentist:** Dr Kamal Kamali **Treatment:** Examination

Friendliness. proximity, professionalism

Date: 10/01/2014 **Patient:** Anonymous **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 40min

The people who work there are so nice, helpful and friendly

Date: 10/01/2014 **Patient:** *****Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 25min

Staff very courteous and professional. Dr Kamali has succeeded in improving my dental care 100% and has been exceptionally helpful with my husband's dental issues as a patient too.

Date: 10/01/2014 **Patient:** Anonymous **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 25min

I can feel they actually care about the patients health..

Date: 10/01/2014 **Patient:** *****Dentist:** Dr Majid Shahab **Treatment:** Exam Scale & Polish

Everythings

Date: 10/01/2014 **Patient:** *****Dentist:** Dr Majid Shahab **Treatment:** Exam Scale & Polish

The sense of professionalism that all staff have.

Date: 09/01/2014 **Patient:** Anonymous **Dentist:** Dr Majid Shahab **Treatment:** Examination

Majid is a complete star

Date: 09/01/2014 **Patient:** *****Dentist:** Dr Majid Shahab **Treatment:** Filling

The dental cleaning that included polishing, and X-ray.

Date: 03/01/2014 **Patient:** Anonymous **Dentist:** Dr Majid Shahab **Treatment:** Exam Scale & Polish

Friendly, welcoming and efficient service

Date: 02/01/2014 **Patient:** Anonymous **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 25min

What can the practice improve (ideas, suggestions, comments) ?

The hygienist turned up late and as a result, my appointment went over time which was very inconvenient.

Date: 03/02/2014 **Patient:** Anonymous **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 25min

To be honest the surgery is so wonderful in all aspects that all I can say is to maintain it that way.

Date: 24/01/2014 **Patient:** *****Dentist:** Dr Kamal Kamali **Treatment:** Examination

Maybe some waiting room music

Date: 23/01/2014 **Patient:** *** **Dentist:** Dr Majid Shahab **Treatment:** Filling

It would have been nice to be warned of the massive price increase of my treatment from the last time I had a similar fix done - the cost of my current treatment plan is more painful than the treatment itself!!!

Date: 23/01/2014 **Patient:** Anonymous **Dentist:** Dr Kamal Kamali **Treatment:** C1 - Crown Preparation

Excellent! Friendly and highly professional.

Date: 21/01/2014 **Patient:** *** **Dentist:** Dr Kamal Kamali **Treatment:** Examination - New Patient

The practice is excellent. My only recommendation is that you keep up the good work, maintain the present high standards and avoid complacency. My only reward for dental neglect is to have such an excellent practice to attend.

Date: 13/01/2014 **Patient:** *** **Dentist:** Dr Kamal Kamali **Treatment:** Examination

Daily newspaper in waiting room

Date: 10/01/2014 **Patient:** Anonymous **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 40min

Nothing springs to mind.

Date: 10/01/2014 **Patient:** Anonymous **Dentist:** Miss Farah Karim **Treatment:** Hygienist S&P 25min

I think the team do a great job, and really appreciate the service I receive. Just keep doing more of what you do.

Date: 09/01/2014 **Patient:** *** **Dentist:** Dr Majid Shahab **Treatment:** Filling

Having had a great deal of work done at this Practice, I am completely satisfied with the clinical and personal care

Date: 02/01/2014 **Patient:** Anonymous **Dentist:** Ms Leanne Ta **Treatment:** Hygienist S&P 25min